

West Valley Recycles!



Proper Cart Set Out

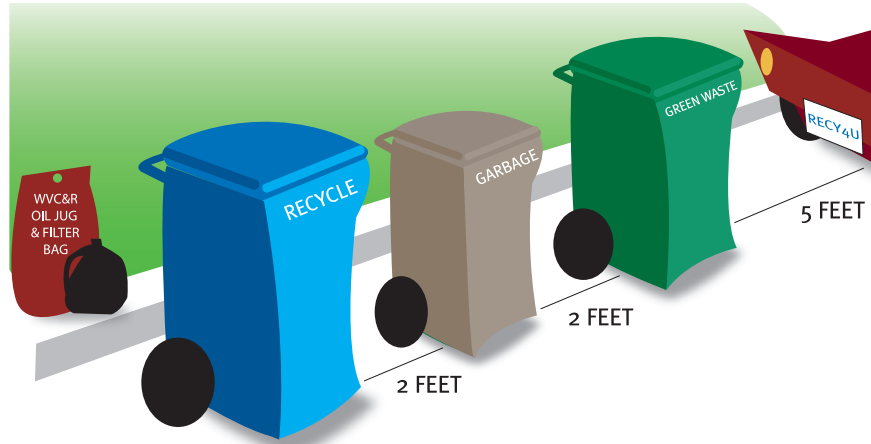
On collection day, a few simple steps can help to ensure that your garbage, green waste and recycling carts are collected quickly and efficiently and that our streets and communities remain clean, neat and litter free. Follow these guidelines:

- Carts must be placed at the curb from 6am to 6pm on your collection day for service.
- Place wheels against the curb and position carts 2 feet apart.
- Keep carts at least 5 feet away from parked cars.
- Please keep cars clear of carts on collection days.
- Keep area free of debris, and obstructions such as basketball hoops.
- Flatten and breakdown all cardboard. This will maximize the

capacity in your recycling cart.

- Cardboard placed outside of carts **WILL NOT BE COLLECTED.**
- Do not overstuff carts.

- Please be sure lids are closed without materials sticking out of the top.
- Keep recycling!



Holiday Tree Collection

Beginning December 26th 2011 and continuing through January 13th 2012, WVC&R will collect up to two Holiday trees per residence as part of your regular yard waste collection.

- Undecorated natural or flocked holiday trees are acceptable.
- Please remove stands, tinsel and decorations.
- All trees must be cut into 5-foot or preferably shorter lengths.

- Place the trees at least one foot away from WVC&R carts.

Holiday Schedule

Both December 25th 2011 and January 1st 2012 fall on Sunday. Therefore, no service days will be affected. Collection will occur on your regular collection day.



Kids' Corner

WHAT ITEMS CAN NOT BE RECYCLED?

S H C S R O R R I M B
 I T S O Z B I E P T U
 T R I D N T R R N E B
 W E B C Y C N M Y S B
 Q C M O K A R L H U L
 T B Y R B E C E N S E
 S E S O H I R M T Y W
 E N A P K I N S O E R
 G A G K M V Z E U K A
 N E T B M K H S S W P
 I Z I T J M R T W O E
 R Z S S K C O R L S U
 Y C S T X M N A I L S
 S P U A I Z T W Q C J
 A R E Q Z N K S O E M
 I G S C R E W S W S P

- SEARCH:
- NAPKINS
- STRAWS
- STICKERS
- TISSUES
- BUBBLE WRAP
- SYRINGES
- NAILS
- SCREWS
- HOSES
- DIRT
- ROCKS
- CONCRETE
- MIRRORS
- KEYS

West Valley Recycles!

Ask Randy

Have questions about your recycling service?



Dear Randy: I recycle regularly, but does it really make an impact? I want to know if am really making a difference.

Recycling has a huge impact on our environment! Consider the aluminum can—what people recycle most. More aluminum goes into beverage cans than any other

product and if it is thrown away it will still be a can 500 years from now. Yet a recycled aluminum can will be back on the shelf as a new can in as little as 60 days. Now consider this: Recycling one aluminum can saves enough energy to run a TV for three hours—or the equivalent of a half a gallon of gasoline. Keep on recycling!

To submit a question for “Ask Randy” send him an e-mail at customerservice@westvalleyrecycles.com with “Ask Randy” in the subject line.

At Your Service

West Valley Collection & Recycling is standing by.

You can schedule a bulky item pick up by calling customer service at (408) 283-9250. We will remove up to three items for \$79.90.

We'll pick up your extra garbage for you! Because some weeks you just have a little extra, you can call customer service at **(408) 283-9250** one day before your collection day to schedule, and we'll pick up extra bags for you. Just place your extra garbage in a 32-gallon garbage bag and place it at the curb next to your carts. There is a \$5.55 charge per bag removed.

We'll collect your used motor oil and oil filters.

We make it so easy to recycle used motor oil and oil filters curbside, just use the free West Valley Collection & Recycling issued oil jugs. They are specially designed to prevent leaks. Place full oil jugs and filter bags on the curb next to your carts.

Get your freebie oil jugs and oil filter bags. Just call customer service at **(408) 283-9250** and we'll drop them off on your next collection day.

Put the Annual Clean Up event on your calendar. West Valley Collection & Recycling provides an annual clean up for all single-family residents. You will receive notification in the mail two weeks prior to your clean up date.



West Valley Collection & Recycling has made it easier than ever to pay your bill. Choose the method that works best for you.

Make your check payable to West Valley Collection & Recycling. Be sure to include the payment stub to get credit for your payment right away. Use the pre-addressed envelope included with your bill.

We accept payments at our office Monday through Friday from 8 AM – 4:30 PM.

Deliver checks to:

West Valley
Collection & Recycling
1333 Oakland Road,
San Jose, CA 95112

Visit our new online payment system at www.wasteconnections.com; click on “Online Bill-Pay” and follow a few simple instructions. You must have your current invoice and credit card or debit card information available.

Home banking customers continue to use the remit address:

West Valley
Collection & Recycling
PO BOX 60248
Los Angeles CA 90060-0248

You must have your current invoice available.

Bill Pay the Easy Way



1333 Oakland Road
San Jose CA 95112-9894
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com

Important to Note

Roll-Off and Debris Box
West Valley Collection & Recycling is the exclusive roll-off and debris box provider in your community. Call **(408) 283-9250**.

How to Eliminate Litter:
Remember to place all loose light items such as shredded paper, plastic grocery bags, styrofoam packing peanuts and

any other items in a tied plastic bag before placing in your cart.

Household Hazardous Waste: Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408)283-9250**.

Clean Yard Trimmings:
Keep your yard trimmings “Green” and your recyclables clean by keeping all garbage out of your yard trimmings and recycling cart. Garbage contaminates recyclable materials. **Palm fronds must be 3 feet or shorter in length before placing in your green waste cart.**