

# West Valley Recycles!



## School Outreach Recycling Program

### ATTENTION PARENTS

West Valley Collection & Recycling (WVC&R) needs your help to continue to encourage the importance of recycling to children. Encourage your child's teacher or school administrator to contact us to participate in one of the following programs:

WVC&R provides classroom presentations to teach students how to participate in our single stream recycling program and educate them on the benefits of recycling, reducing, and reusing.

For more information on our school outreach program or to schedule a classroom presentation contact the outreach department at **408/283-9250**.

All of the recyclables we collect are delivered to our Material Recovery Facility (MRF) located in San Jose. WVC&R offers MRF tours that include a recycling presentation in our onsite education center and a guided tour through the MRF where visitors will see recyclables being sorted and processed. Please note all students must at least be in the 3rd grade to attend a MRF tour.

To schedule a tour call the outreach department at **408/283-9250**.

For more information on all of our programs visit **[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)**.



### At Your Service

#### West Valley Collection & Recycling is standing by.

You can schedule a bulky item pick up by calling customer service at **(408) 283-9250**. We will remove up to three items for a fee.

**We'll pick up your extra garbage for you!** Because some weeks you just have a little extra, you can call customer service at **(408) 283-9250** one day before your collection day to schedule, and we'll pick up extra bags for you. Just place your extra garbage in a 32-gallon garbage bag and place it at the curb next to your carts. There is a \$5.75 charge per bag removed.

**We'll collect your used motor oil and oil filters.** We make it so easy to recycle used motor oil and oil filters curbside, just use the free West Valley Collection & Recycling issued oil jugs. They are specially designed to prevent leaks. Place full oil jugs and filter bags on the curb next to your carts.

**Get your free oil jugs and oil filter bags.** Just call customer service at **(408) 283-9250** and we'll drop them off on your next collection day.

## Holiday Tree Collection

Beginning December 26th 2012 and continuing through January 25th 2013, WVC&R will collect up to two Holiday trees per residence as part of your regular yard waste collection.

- Undecorated natural or flocked holiday trees are acceptable.
- Please remove stands, tinsel and decorations.
- All trees must be cut into 5-foot or preferably shorter lengths.
- Place the tree at least one foot away from WVC&R carts.





# West Valley Recycles!

Ask Randy

Have questions about your recycling service?



**Dear Randy: I have extra cardboard and my recycling cart is full. Can I set out extra cardboard on my collection day?**

**A:** You may place cardboard next to your cart as long as it is secured in a bundle. All cardboard must be cut down to size to fit in your cart. Our driver will place the extra cardboard in your cart and use the automated

arm of our truck to collect the material. All loose items will not be collected.

To submit a question for "Ask Randy" send him an e-mail at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com) with "Ask Randy" in the subject line.

Have construction debris or a large clean up project on your hands? You need a roll-off box.



WVC&R is the exclusive roll-off and debris box provider in Campbell, Saratoga, Los Gatos, and Monte Sereno.

Call **(408) 283-9250** to order a roll-off box for your next big project.



Important to Note

1333 Oakland Road  
San Jose CA 95112-9894  
**(408) 283-9250**  
[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)  
customerservice@westvalleyrecycles.com

**Roll-Off and Debris Box**  
WVC&R is the exclusive roll-off and debris box provider in Campbell,

Saratoga, Los Gatos, and Monte Sereno. Call **(408) 283-9250**.

**How to Eliminate Litter:**  
Remember to place all loose light items such as shredded paper, plastic grocery bags, styrofoam packing peanuts and any other items in a tied plastic bag before placing in your cart.

**Household Hazardous Waste:** Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408) 283-9250**.

**Clean Yard Trimmings:**  
Keep your yard trimmings "Green" and your recyclables clean by keeping all garbage out of your yard trimmings and recycling cart. Garbage contaminates recyclable materials. **Palm fronds must be 3 feet or shorter in length before placing in your green waste cart.**

West Valley Collection & Recycling has made it easier than ever to pay your bill. Choose the method that works best for you.

**We now accept American Express for payment.**

Make your check payable to West Valley Collection & Recycling. Be sure to include the payment stub to get credit for your payment right away. Use the pre-addressed envelope included with your bill.

We accept payments at our office Monday through Friday from 8 AM – 4:30 PM.

Deliver checks to:  
**West Valley Collection & Recycling**  
1333 Oakland Road,  
San Jose, CA 95112

Visit our new online payment system at [www.wasteconnections.com](http://www.wasteconnections.com); click on "Online Bill-Pay" and follow a few simple instructions. You must have your current invoice and credit card or debit card information available.

Home banking customers continue to use the remit address:

**West Valley Collection & Recycling**  
PO BOX 60248  
Los Angeles CA 90060-0248

You must have your current invoice available.



**WEST VALLEY**  
COLLECTION & RECYCLING, LLC.

Bill Pay the Easy Way