

# West Valley Recycles!

**WEST VALLEY**  
COLLECTION & RECYCLING, LLC.

## New Services Began March 1st, 2014

**Now you can recycle more items!** WVC&R has expanded the list of items you can place in your carts:

**Metal.** hangers, keys, nuts and bolts, pipes, plumbing fixtures, and propane tanks

**Paper.** coffee cups, frozen food boxes, photographs, and pizza boxes (clean)



**Plastic.** auto parts, baskets, buckets, coolers, disposable razors, hoses, rubber gloves, shelving, take-out containers, toys, umbrellas, cellophane bags, frozen food bags, plastic liners, plastic wrap and shopping bags

**Glass.** dishware and windows

And here's a whole new category:

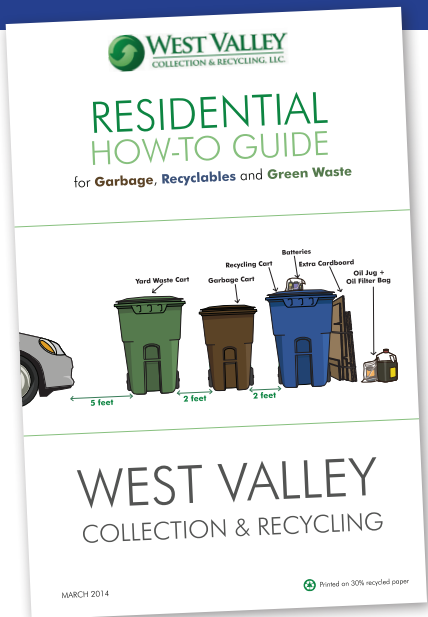
**eWaste.** cameras, cell phones, coffee makers, computer mice, cords, DVD



players, fax machines, inkjet/toner cartridges, keyboards, microwaves, printers, radios, scanners, small appliances, smart phones, stereos, telephones, toasters and VCRs

With all the extra recycling allowed in your recycling cart, please remember, the lid needs to be closed completely for proper service. If you find that you have more recyclables than fit in your cart on a weekly basis, customer service can assist you with increasing your service at no additional charge.

**WVC&R Customer Service**  
408.283.9250



## Have you received your new How-to Guide?

WVC&R has recently mailed out the new How-to Guide to all residents. If you have not received yours or would like to request an additional guide, please contact customer service by phone or at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com).



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## How to make Spring cleaning a breeze!

- If you have a large amount of household garbage from spring cleaning, a “Rent-Me” box may be the perfect solution for you. A “Rent-Me” box is less expensive, smaller than a roll-off box and a great way to help with spring cleaning in a box that doesn’t take up the whole driveway.
- “Rent-Me” boxes are metal bins with plastic lids and wheels. We have 3 cubic yard and 4 cubic yard bins available for rental. They are approximately 6 feet



long, 4 ¼ feet wide and 4 ¾ feet high.

- Our friendly customer service reps are standing by to help schedule the right bin for your project. Call us at **(408) 283-9250**. Our representatives will be happy to assist you.

## Every Day is Earth Day, Especially in April

**Earth Day is April 22nd every year.** Here are just a few things to do to celebrate:

**Home Compost.** It’s nature’s way of recycling. It is a satisfying way to turn fruit, vegetables and yard trimmings into a dark, crumbly, sweet smelling soil conditioner. The County of Santa Clara hosts a FREE workshop for all residents. To find a class near you, go to **www.ReduceWaste.org**.

**Reuse.** Use something again for a different purpose, instead of tossing it. Keep empty margarine tubs and sauce jars to store food. Save gift bags for the next celebration. Give your old t-shirts and socks new purpose by using them as cleaning cloths.

**Donate.** Never throw away an old book, donate it to your local library or school. If you have extra clothes and household items after spring cleaning, donate them to the Goodwill or another charitable organization.

## Important to Note

**Roll-Off and Debris Box:** WVC&R is the exclusive roll-off and debris box provider in Campbell, Saratoga, Los Gatos, and Monte Sereno. Call **(408) 283-9250** to order a roll-off box for your next big project.

**Household Hazardous Waste:** Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300** to schedule a drop-off appointment. For more about WVC&R’s e-waste and universal waste residential drop off program call **(408) 283-9250**.

\*Remember to place all loose light items such as frozen food bags, plastic grocery bags, plastic liners, plastic wrap, shredded paper, styrofoam packing peanuts, and any other items in a tied plastic bag before placing into cart.

Choose the method that works best for you.

**Pay/View Bill Online:** Visit our new online payment system at **www.wcicustomer.com**.

If you already have an existing profile, please log in using your User Name and password. To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

*\*We accept Visa, MasterCard, American Express and checking accounts for online payments.*

**Pay over the Phone with a Credit Card:** Call our automated phone system at **1(866) 740-2455**.

You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:** Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill. Please include the payment stub to expedite the payment process.

**Home Banking Payee and address to:**  
West Valley Collection & Recycling  
Po Box 60248  
Los Angeles CA 90060-0248

**Pay at our Office:**  
1333 Oakland Road  
San Jose, CA 95112

Our office hours are:  
Monday – Friday  
8 AM to 4:30 PM  
**(408) 283-9250**

**Contact Us:**  
**(408) 283-9250**  
**www.westvalleyrecycles.com**  
customerservice@westvalleyrecycles.com

Bill Pay the Easy Way