

# West Valley Recycles!



**Important**

## WVC&R Billing Cycle Change

On your April billing statement you will see a one-time modification. The statement covers four months of collection service instead of three. The change in this billing cycle is to reduce confusion related to annual rate changes. Rate changes take place annually on July 1st, in the middle of the billing cycle. Historically, this mid cycle adjustment has caused some confusion for that billing quarter and the subsequent billing quarter. The change in the months of the billing cycle has presented the opportunity to eliminate this confusion.

Your April billing statement includes the collection services provided during the months of March, April, May and June.

All subsequent billing statements will be for 3 months of service. Your next statement will be sent out August 1st for the months of July, August and September.

This change will in no way increase costs to you. Instead, it is merely a change in the months covered in each bill.

There is a 30 day grace period for the payment of the additional month included in your April statement. No penalties will be assessed if you choose to pay for the 3 months and delay your June payment.

For any questions regarding the billing cycle change or for more information, please visit our website at [www.westvalleyrecycles.com](http://www.westvalleyrecycles.com) or contact Customer Service at **408-283-9250**.

## WVC&R 3rd Annual Bike Giveaway

For the third consecutive year, WVC&R collaborated with Campbell Police Department and Campbell Union School District (CUSD) to make it an unforgettable Christmas holiday for 92 CUSD students. On December 17th, 2014, kindergarten through 8th grade students, their parents and teachers arrived at the Campbell Middle School gymnasium to a display of shiny new bikes with helmets. As each child received their bike, they received a warm



congratulations and high-five from California State Assembly Member Evan Low, Campbell City Council Member Paul Resnikoff, Campbell's Chief of Police and WVC&R Staff. With so much joy and excitement in the air, many students threw on their helmets and biked down the gymnasium floor for everyone to see.

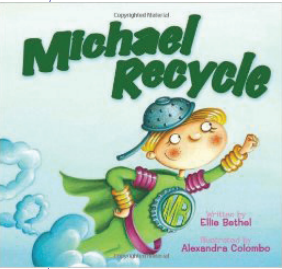
The bikes and helmets were donated by Campbell Union School District and WVC&R.





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## Kids' Corner



### Recycling Reading for the Young Mind:

*Michael Recycle*  
by Ellie Bethel

Michael Recycle is out to save the world one city at a time. This

environmental superhero helps and teaches the people of polluted cities how to reduce litter and start recycling. With his motivation, the people work together to bring a stinky brown city into a squeaky clean one!



### Green Joke of the Quarter:

Q: How do trees get in to their email?

A: They log in.



### Get Crafty for Earth Day!

What is something you can do with your plastic bottle besides throwing them in the recycling cart? An article by Modern Magazin shows what one can do to upcycle their plastic bottles.

The DIY projects range from piggy banks to gardening planters. Please visit <http://modernmagazin.com/recycling-plastic-bottles-ideas/> to check out these unique ideas on how to reuse a plastic bottle.

## How to Make Your Spring Cleaning Project a Breeze!



WVC&R is proud to be the exclusive provider of roll-off and debris boxes for the cities of Campbell, Los Gatos, Monte Sereno and Saratoga. Our friendly customer services reps are standing by to help you match the right roll-off or debris box for your next big project. Just call us at **408-283-9250** and we'll be happy to help you!

Say goodbye to up to 8 tons of concrete and dirt in one easy step. Choose a debris box from 20-40 yards to get rid of general debris with a simple phone call. You load it up—we haul it away!

### Is a Roll-off or Debris Box too Large for Your Project?

WVC&R offers smaller 3 cubic yard and 4 cubic yard bins called "Rent-me" boxes! They are metal bins with plastic lids and wheels. Please contact Customer Service at **408-283-9250** for more information

Also, keep a look out for your Annual Clean-up notification in the mail! WVC&R will collect items curbside annually. A notification of your scheduled date and acceptable items will be mailed one month prior to your clean up date.

Choose the method that works best for you.

**Pay/View Bill Online:** Visit our new online payment system at [www.wcicustomer.com](http://www.wcicustomer.com).

If you already have an existing profile, please log in using your User Name and password. To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

*\*We accept Visa, MasterCard, American Express and checking accounts for online payments.*

### Pay over the Phone with a Credit Card:

Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:** Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

### Pay at our Office:

1333 Oakland Road  
San Jose, CA 95112

Our office hours are:

Monday – Friday  
8 AM to 4:30 PM  
**(408) 283-9250**

Bill Pay the Easy Way

## Important to Note

**Roll-Off and Debris Box**  
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com).

**Household Hazardous Waste:** Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408) 283-9250**.

**Reduce Litter:** Remember to place all loose light items such as frozen food bags, plastic grocery bags, plastic liners, plastic wrap, shredded paper, Styro-foam packing peanuts, and any other items in a tied plastic bag before placing into cart.

To order a free How-to guide, free oil jug and filter bag, please call **(408)283-9250**.

**Contact Us:**  
**(408) 283-9250**  
[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)  
customerservice@westvalleyrecycles.com