

West Valley Recycles!



100% Recycled Compost and Mulch Now Available for Purchase at Guadalupe Landfill!

With California facing the drought, how are we able to maintain our gardens and landscapes with less water? COMPOST and MULCH! The Guadalupe Landfill Landscape Center offers a variety of WM EarthCare products that will help Bay Area landscapers and gardeners enrich their landscape while reducing their carbon footprint. Their compost and mulch are locally made from 100% recycled food scraps, lumber debris and yard trimmings from all over the Bay Area. For more information on their products and other locations, please visit wmearthcare.com.

WM EARTHCARE LANDSCAPE CENTER GUADALUPE LANDFILL

15999 Guadalupe Mines
San Jose, CA 95120

408-268-1694

Monday-Friday, 8am – 4pm
Saturday, 8am – 1pm
Closed Sundays



Reminder: Solid waste
collection rate change
effective July 1, 2015

WVC&R Customer Service is Here for YOU!

Contact us for:

- Bulky Item Collection
- Collection Service Inquiries
- Debris Box Rentals
- Extra Garbage Pick-Up
- Free Residential How-to Guide

Call: 408-283-9250

Email: customerservice@westvalleyrecycles.com

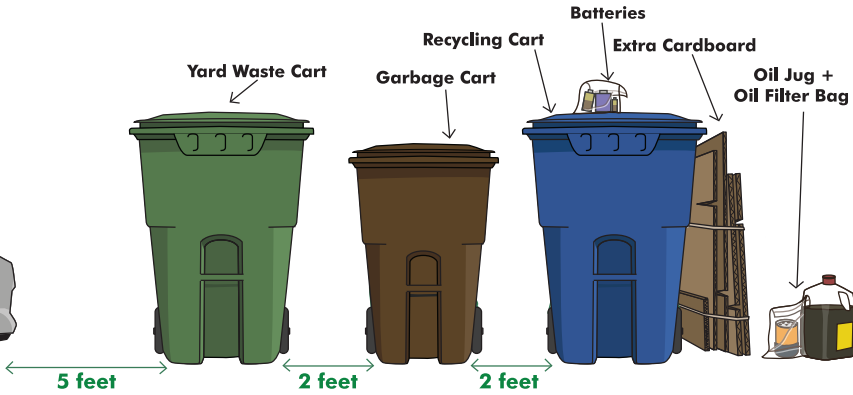




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For Collection Day, please remember:

- Household batteries must be placed in a clear sealed plastic bag and placed on top of recycling cart.
- Extra cardboard must be cut down, bundled and placed next to your recycling cart. Bundle must be able to fit inside recycling cart.
- WVC&R provides free oil jugs and filter bags for easy disposal. Contact Customer Service to place your order.
- To avoid litter, please make sure lids are closed and do not over-stuff your carts.



Choose the method that works best for you.

Pay/View Bill Online: Visit our online payment system at www.wcicustomer.com.

If you already have an existing profile, please log in using your User Name and password. To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

**We accept Visa, MasterCard, American Express and checking accounts for online payments.*

Pay over the Phone with a Credit Card: Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail: Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office: 1333 Oakland Road San Jose, CA 95112

Our office hours are: Monday – Friday 8 AM to 4:30 PM **(408) 283-9250**

Bill Pay the Easy Way

Safety First – Go Home Safe

Our drivers can face a number of obstacles before, during and after collection services in our trucks. To ensure the safety of the community and WVC&R Employees, WVC&R's Operations Team speaks with the drivers every day on how to avoid potential hazards and injuries. With safety as our number one core value, we recognize employees who strive to practice, work and live every day with a safety driven mindset. In early March, Waste Connections, Inc.

was proud to award a number of WVC&R and GreenTeam of San Jose drivers for their exemplary safety performance of over 5 years. The Safety Awards honored drivers and mechanics who achieved an incident-free record that ranged from 7 to 12 years. After the award ceremony, the celebration continued with food and music.



Important to Note

Roll-Off and Debris Box WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com.

Household Hazardous Waste: Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408) 283-9250**.

Reduce Litter: Remember to place all loose light items such as frozen food bags, plastic grocery bags, plastic liners, plastic wrap, shredded paper, Styro-foam packing peanuts, and any other items in a tied plastic bag before placing into cart.

To order a free How-to guide, free oil jug and filter bag, please call **(408)283-9250**.

Contact Us: **(408) 283-9250** www.westvalleyrecycles.com customerservice@westvalleyrecycles.com