



West Valley Recycles!



Help Keep Our Creeks and the San Francisco Bay Clean during this Rainy Season

The rain has finally come! This means litter on the streets can easily flow down the storm drains and into our creeks and the San Francisco Bay. During these storms, trash is one of the primary sources of pollution that threaten water quality and wildlife at our local watersheds. Here are some tips you can do to keep our community clean:

- Make sure your garbage and recycling containers are not overflowing and the lids are completely closed.
 - Ensure your containers are not blocked by vehicles and other obstructions such as extra garbage and bulky items on collection day. (If you have bulky items, contact Customer Service for a pick up.)
 - If you know you will have extra garbage on your collection day, we can schedule a pick up of extra bags for you.
 - Flatten and break down cardboard boxes before placing them inside your recycling container. Extra cardboard must be cut down, bundled and placed next to your recycling cart. Bundle must be able to fit inside recycling cart.
- For more information on WVC&R's residential services, please contact Customer Service at **408-283-9250**



or at **customerservice@westvalleyrecycles.com**.

For more information on stormwater pollution prevention in your community, contact West Valley Clean Water Program at **408-354-5385** or at **www.cleancreeks.org**.

Important Solid waste rate change effective July 1, 2016.

Stay Green on Your Next Vacation!



1. Remember to bring reusable bags for waste generated during travel, souvenir shopping or your dirty clothes.
2. Don't forget to pack your reusable water bottle to reduce plastic waste and to stay hydrated.
3. Hike on marked trails to protect the environment. Veering off the path could damage the ecosystem.
4. Minimize water usage by turning off the faucet while lathering hands, face or brushing your teeth.
5. Opt for walking, biking or public transportation. It is cheaper and reduces carbon footprint.

HOLIDAY SERVICE REMINDER
Memorial Day, Monday, May 30th is a regular scheduled collection day. Please have your carts out curbside by 6am on your normal collection service day.

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How to Make Your Spring Cleaning Project a Breeze!



WVC&R is proud to be the exclusive provider of roll-off and debris boxes for the cities of Campbell, Los Gatos, Monte Sereno and Saratoga. Our friendly customer service reps are standing by to help you match the right roll-off or debris box for your next big project.

Just call us at **(408) 283-9250** and we'll be happy to help you!

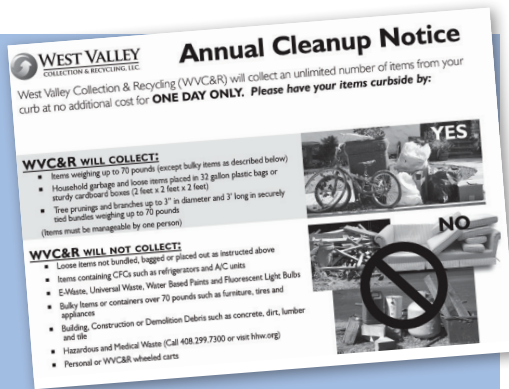
Say goodbye to up to 8 tons of concrete and dirt in one easy step. Choose a debris box from 20-40 yards to get rid of general debris with a simple phone call. You load it up—we haul it away!

Is a Roll-off or Debris Box Too Large for Your Project?

WVC&R offers smaller 3 cubic yard and 4 cubic yard bins called "Rent-me" boxes! They are metal bins with plastic lids and wheels. Please contact Customer Service at **(408) 283-9250** for more information.

Keep an Eye Out for your Annual Clean-Up Flyer in the Mail!

WVC&R will collect items curbside annually. A notification of your scheduled clean-up date and acceptable items will be mailed out one month prior to your clean-up date. If you miss your scheduled date, you can schedule a reduced price bulky item collection for \$20 by calling Customer Service at **(408) 283-9250**.



Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com

Household Hazardous Waste: Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408) 283-9250**.

Reduce Litter: Remember to place all loose light items such as frozen food bags, plastic grocery bags, plastic liners, plastic wrap, shredded paper and Styrofoam packing peanuts in a tied plastic bag before placing into cart.

To order a free How-to guide, free oil jug and filter bag, please call **(408) 283-9250**.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com

Choose the method that works best for you.

Pay/View Bill Online:
Visit our online payment system at www.wvicustomer.com.

If you already have an existing profile, please log in using your User Name and password. To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

*We accept Visa, MasterCard, American Express and checking accounts for online payments.

Pay over the Phone with a Credit Card:
Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail: Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:
1333 Oakland Road
San Jose, CA 95112

Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250



Bill Pay the Easy Way