

# West Valley Recycles!



## State of California's Mandatory Commercial Organics Recycling Program AB1826

Beginning April 1, 2016, the State of California's Assembly Bill 1826 will require commercial customers that generate 8 cubic yards or more of organic waste per week to establish organic waste recycling services. Organic waste is defined as green waste, food waste, pruning and landscape waste, food-soiled paper waste mixed in with food waste and nonhazardous food waste.

The bill will also require the contract/work agreement between a business and gardening/landscaping service to require the organic waste generated by those services to comply with the requirements of this act.

Starting January 2016, WVC&R will mail out the Organic Waste Informational Notice and Assessment Form to commercial customers

who fall under these parameters. For more information regarding compliance with AB1826, please contact the Outreach Department at **(408) 283-9250** or by email at **customerservice@westvalleyrecycles.com**.



For the weeks of Christmas and New Year's Day (December 25th and January 1st), if your regular collection day is on Friday, your collection day will occur on Saturday.

### Holiday Tree Collection

Holiday Tree Collection for Multi-Family Owners and Property Managers:

Please contact Customer Service at **(408) 283-9250** for information on holiday tree pick up at your location.

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## Recycling Outreach Materials for Your Business or Multi-Family Complex!

WVC&R has garbage and recycling posters for businesses to post up above the recycling containers, break rooms and kitchens. Multi-family how-to guides are available for owners and property managers to have distributed to all the units at the complex. The posters and guides include detailed lists of which items go into the garbage and recycling containers.



WVC&R also has recycling coordinators available to provide recycling presentations to your complex or business along with site/service assessments with recommendations on how to increase recycling.

To get a set of posters and guides or if you would like to schedule a presentation for your business or complex, please

contact the Outreach Department at **(408) 283-9250** or at **customerservice@westvalleyrecycles.com**.

## Hazardous Waste Recycling & Disposal

Improper handling of hazardous waste poses a danger to the environment and community. It may lead to serious health problems when contaminated air, food or water is consumed. Help protect your health and environment by properly disposing of hazardous waste.

Hazardous waste includes: automobile fluids & filters, batteries, cleaning products, electronic waste, fire extinguishers, fluorescent light bulbs and tubes, fuel and pressurized tanks, paints and stains, pesticides and fertilizers, solvents and chemicals, syringes and sharps.

Santa Clara County  
Hazardous Waste  
**(408) 299-7300**  
**www.hhw.org**



Choose the method that works best for you.

**Pay/View Bill Online:**  
Visit our new online payment system at **www.wcicustomer.com**.

If you already have an existing profile, please log in using your user name and password.

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

*\*We accept Visa, MasterCard, American Express and checking accounts for online payments.*

**Pay over the Phone with a Credit Card:**  
Call our automated phone system at **855-569-2719**. You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:**  
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill. Please include the payment stub to expedite the payment process.

**Pay at our Office:**  
1333 Oakland Road  
San Jose, CA 95112  
Our office hours are:  
Monday – Friday  
8 AM to 4:30 PM  
**408-283-9250**

Bill Pay the Easy Way

### Important to Note

**Roll-off & Debris Boxes:**  
West Valley Collection & Recycling is the exclusive roll-off and debris box provider for Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, contact Customer Service at **408-283-9250** or by email at **customerservice@westvalleyrecycles.com**.

**WVC&R Guides and Posters:**  
If you have not received your guides or posters or would like to request more, please contact Customer Service at **408-283-9250** or **customerservice@westvalleyrecycles.com**.

**Donate:**  
If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools, or other charitable organizations.

**Contact Us:**  
1333 Oakland Rd.  
San Jose, CA 95112-9894  
408-283-9250  
[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)  
[customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)