

West Valley Recycles!



The New Duo on the Block: Li'l Frankie and Cowboy Dave



Every Thursday morning right before the sun rises in Los Gatos, Li'l Frankie is up and ready because it is his favorite day of the week, *Garbage Day!* One by one, he gathers his miniature garbage, recycling and yard waste carts to place out curbside for collection. To ensure no one parks in his driver's spot, Li'l Frankie posted up his TRASH MAN PARKING ONLY sign for all his neighbors to see. He patiently waits for his favorite driver Cowboy Dave and once he hears the garbage truck, he can't hold in his excitement.



any help, Li'l Frankie dumps the items from his carts into the correct WVC&R containers. Li'l

The garbage driver slowly parks in his spot and shuts off his engine. Cowboy Dave has arrived! Without

Frankie yells, "Cowboy Dave! The carts are ready to be serviced!" Li'l Frankie's eyes widen and he is full of amazement as he closely watches the arm of the truck grab each cart to dump in the hopper.

Cowboy Dave had a dedicated helper every service day and he wanted to do something very special for the little man. This past October on Li'l Frankie's birthday, Cowboy Dave surprised him with an official work shirt: FRANKIE JUNIOR GARBAGE MAN. "Thank you... thank you... thank you," were the only words Li'l Frankie could say.

Cowboy Dave looks forward to Thursday mornings just as much as Li'l Frankie.



Keep an Eye Out for your Annual Clean-Up Flyer in the Mail!

WVC&R will collect items curbside annually. A notification of your scheduled clean-up date and acceptable items will be mailed out one month prior to your clean-up date. If you miss your scheduled date, you can schedule a reduced price bulky item collection for \$20 by calling Customer Service at 408-283-9250.

WVC&R Wishes You a Happy New Year!



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Community Outreach Recycling Program



WVC&R wants to share with you the importance of keeping the community and environment clean by recycling.

WVC&R offers recycling presentations that include information on how to properly participate in the recycling program, how the materials we collect are processed and recycled and why

it is important for the community to participate in the recycling program. We provide presentations for organizations, complexes, businesses and schools.

For fairs and special events, WVC&R can also set up an information booth with a recycling activity to provide children, parents, staff and friends that attend different ways and resources to keep our community green and clean.

There is no charge for the Community Recycling Outreach Program.

To schedule a presentation, a booth for your event or if you want more information on our Recycling Outreach Program, please contact Outreach Coordinator Kristine Dungo at 408-283-9250 or at customerservice@westvalleyrecycles.com.

Choose the method that works best for you.

Pay/View Bill Online: Visit our online payment system at www.wcicustomer.com.

If you already have an existing profile, please log in using your User Name and password. To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

**We accept Visa, MasterCard, American Express and checking accounts for online payments.*

Pay over the Phone with a Credit Card:

Call our automated phone system at **(855) 569-2719**. You will need to enter your account number and the amount you owe to make a payment.

Pay by Mail: Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

Pay at our Office:

1333 Oakland Road
San Jose, CA 95112

Our office hours are:
Monday – Friday
8 AM to 4:30 PM
(408) 283-9250

Universal and Electronic Waste Recycling

Are you unable to attend our free electronic waste events in your area this February? Do have universal waste in your garage that you need to dispose of?

WVC&R offers a free universal and electronic waste drop-off site located in San Jose. WVC&R residents can drop off items such as computer monitors, TVs, water-based paints, motor oil and fluorescent bulbs.

Why is it important to recycle this waste?

Recycling e-waste:

- Keeps toxins such as mercury, cadmium and lead from contaminating water, soil and air
- Diverts thousands of pounds of waste from landfills
- Conserves natural resources by reclaiming and reusing valuable

materials instead of using virgin material

WVC&R's Universal and E-Waste Drop-Off Site:

575 Charles St, San Jose 95112
Tuesday–Thursday
9am–11am

Please be ready to provide your name, address, phone number and I.D. at time of drop-off. This information will be kept confidential.



Important to Note

Roll-Off and Debris Box
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno and Saratoga. To schedule a delivery, please contact Customer Service at **(408) 283-9250** or by email at customerservice@westvalleyrecycles.com.

Household Hazardous Waste: Call the Santa Clara County Household Hazardous Waste Program at **(408) 299-7300**. For more about WVC&R's e-waste and universal waste residential drop off program call **(408) 283-9250**.

Reduce Litter: Remember to place all loose light items such as frozen food bags, plastic grocery bags, plastic liners, plastic wrap, shredded paper and Styrofoam packing peanuts in a tied plastic bag before placing into cart.

To order a free How-to guide, free oil jug and filter bag, please call (408)283-9250.

Contact Us:
(408) 283-9250
www.westvalleyrecycles.com
customerservice@westvalleyrecycles.com

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