



# West Valley Recycles! WEST VALLEY COLLECTION & RECYCLING, LLC.

## Mandatory Commercial & Multi-Family Organics Recycling (SB 1383)

### Organics



#### Food scraps

- Meat and bones
- Fruits and vegetables
- Dairy
- Coffee grounds and filters
- Grains and dough



#### Food Soiled Paper

- Paper towels and napkins
- Paper plates and cups

- Take out containers
- Milk, juice and ice cream cartons

- Waxed Cardboard
- Starch based cutlery, cups, bags and to-go containers



#### Yard Trimmings

- Cut flowers
- Grass and plants
- Woody debris (maximum size is 4' long 2"x4")



**NO** Fats or oils Hazardous waste Garbage Animal waste Dirt Sod Rock Painted/treated wood Pallets Bamboo Pampas grass Palm Yucca Ivy

**(408) 283-9250**

#### Organics Bin and Cart Label

Recycling organic waste is the next step toward achieving California's aggressive recycling and greenhouse gas (GHG) emission goals. According to CalRecycle, California disposes of approximately 30 million tons of waste in landfills each year, of which more than 30 percent could be used for compost or mulch. Many businesses served by WVC&R are ahead of the curve and are already participating in the FREE organics recycling program. If your business is still placing food scraps, food soiled paper and/or yard trimmings in the garbage bin, and you'd like to sign up or learn more about our FREE organics service please email us at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com) or call **(408) 283-9250**.

**Coming soon:** Under SB 1383 organics recycling will be provided to multi-family complexes as well.



WVC&R's trucks run on CNG (Compressed Natural Gas), a cleaner burning alternative fuel made entirely in the U.S., providing our community with cleaner air.

## Thank You for Keeping Your Recyclables Empty, Clean & Dry!

When you remove all liquid and food residue from your recyclables such as cans, bottles and jars you are:

1. Preventing contamination
2. Playing an important role in keeping valuable material out of our local landfill
3. Preserving natural resources

If you are not currently recycling, it's easy to sign up and recycling service is FREE! California requires most businesses and multi-family complexes to recycle, let us help you comply. Please email us at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com) or call **(408) 283-9250** for more information.





# West Valley Recycles!



## Bill Pay the Easy Way

Choose the method that works best for you.

**Pay/View Bill Online:**  
Visit our online payment system at [www.wcicustomer.com](http://www.wcicustomer.com).

To enroll as a new user, please set up a new profile. You will need your account number and an invoice number, which can be found on your recent bill.

We accept Visa, MasterCard, American Express, and checking accounts for online payments.

**Pay over the Phone with a Credit Card:**  
Call our automated phone system at (855) 569-2719. You will need to enter your account number and the amount you owe to make a payment.

**Pay by Mail:**  
Mail in a check payable to West Valley Collection & Recycling. Use the pre-addressed envelope included with your bill.

Please include the payment stub to expedite the payment process.

**Pay at our Office:**  
Due to Covid-19 our office is currently closed to the public.

## Important to Note

**Roll-Off and Debris Box**  
WVC&R is the exclusive roll-off and debris box provider in Campbell, Los Gatos, Monte Sereno, and Saratoga. To schedule a delivery, please contact Customer Service at (408) 283-9250 or by email at [customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)

**Donate:** If you have extra furniture, office supplies, or clothing in good condition, before choosing to toss it in the garbage or recycling, donate them to your local Goodwill, schools or other charitable organizations.

**Contact Us:**  
(408) 283-9250  
[www.westvalleyrecycles.com](http://www.westvalleyrecycles.com)  
[customerservice@westvalleyrecycles.com](mailto:customerservice@westvalleyrecycles.com)



Customer Service hours are:  
Monday – Friday  
8 AM to 5 PM  
(408) 283-9250